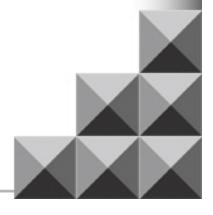




Municipal Service Review Report for Los Alamitos / Seal Beach / Rossmoor / Sunset Beach (MSR 03-28)

March 9, 2005

# Appendix D: POLICE COMPARISON STUDY



# ORANGE COUNTY LOCAL AGENCY FORMATION COMMISSION



#### POLICE SERVICES COMPARISON SURVEY

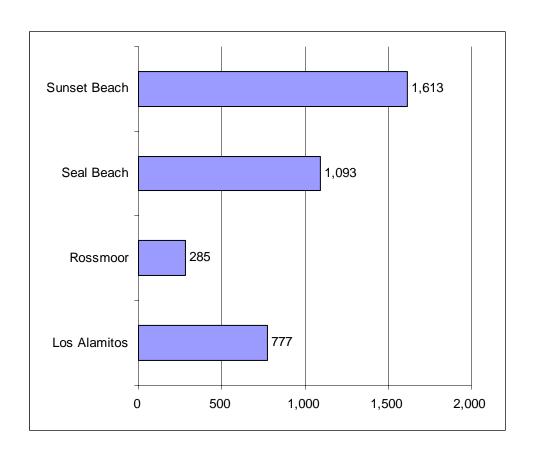
Prepared by Scott P. Bryant & Associates, Management Consultants

November 2004

### **Table of Contents**

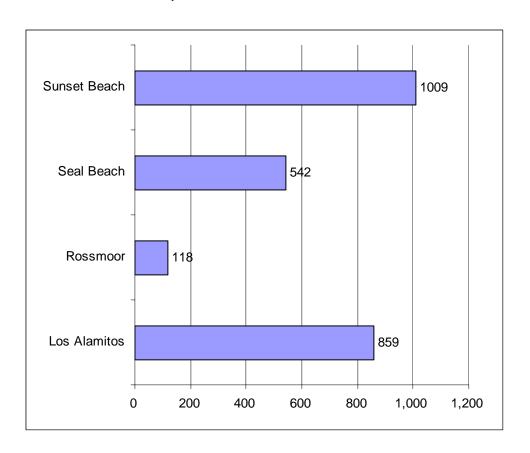
Patrol Services Comparison	
Calls for Service Per 1,000 Population	2
Proactive Field Actions Per 1,000 Population	3
Average Patrol Response Time to Calls for Service	4
Patrol Expenditures Per Capita	5
<b>Investigative Service Comparison</b>	
Reported Part I Crimes Per 1,000 Population	6
Part I Crime Clearance Rate	7
Investigative Expenditures Per Capita	8
<b>Police Services Comparison Survey Results</b>	
Patrol Services	9
Investigative Services	11
<b>Police Services Comparison Survey</b>	Attached

# PATROL SERVICES COMPARISON CALLS FOR SERVICE PER 1,000 POPULATION



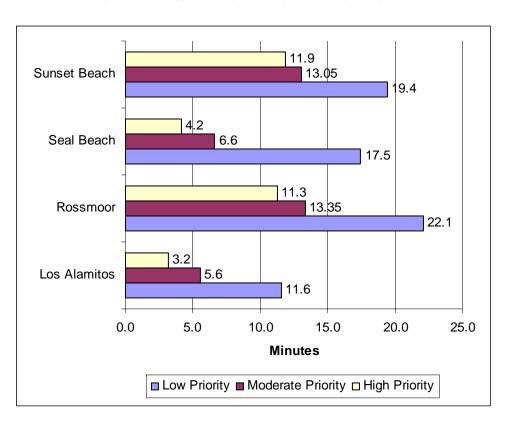
The number of calls from citizens that resulted in police resources being dispatched to the scene to provide some service or assistance.

### PATROL SERVICES COMPARISON PROACTIVE FIELD ACTIONS PER 1,000 POPULATION



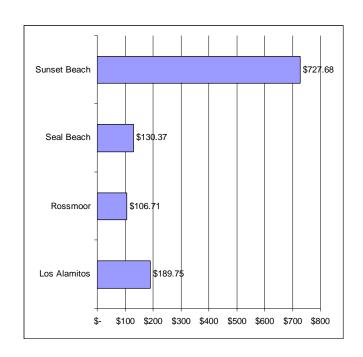
The number of actions initiated in the field by patrol personnel. Examples would be traffic stops, questioning suspicious persons, and other proactive patrol activities.

# PATROL SERVICES COMPARISON PATROL RESPONSE TIME TO CALLS FOR SERVICE



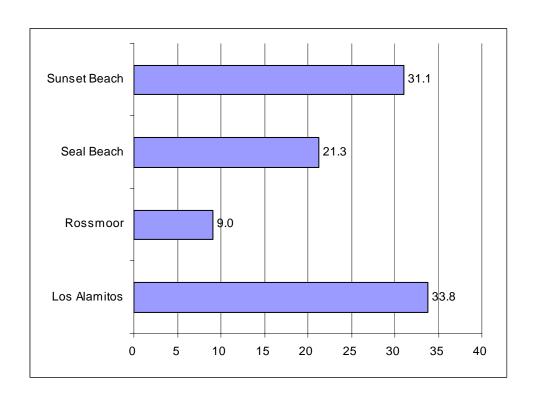
The average amount of time, from the time a call for service is received or the telephone begins ringing in the call center until a unit or other police resource arrives on the scene. High priority calls - the life or property of a citizen is believed to be in imminent danger. Moderate priority calls - require a timely response to but do not involve an imminent danger. Low priority calls - where a response is needed, but the timeliness of the response will have little or no impact on the outcome.

# PATROL SERVICES COMPARISON PATROL EXPENDITURES PER CAPITA



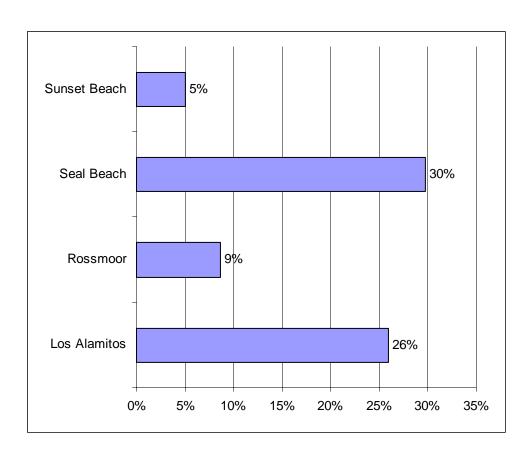
The total amount of actual expenditures on patrol operations including patrol salaries and wages, pension benefits, health benefits, other benefits, and non-personnel expenditures divided by the population of the service area.

### INVESTIGATIVE SERVICES COMPARISON REPORTED PART I CRIMES PER 1,000 POPULATION



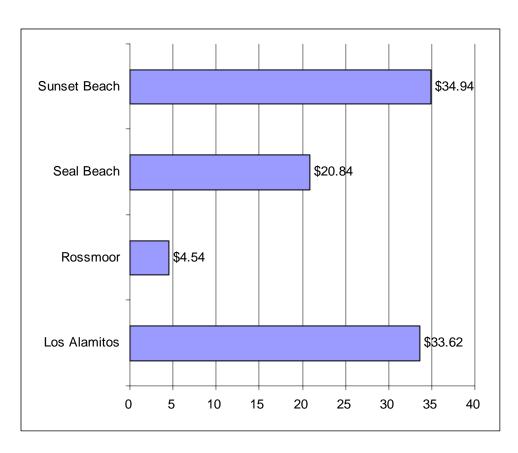
The number of number of Part I crimes reported to the FBI under the Uniform Crime Reporting (UCR) system as committed within the service area. Part I crimes include homicide, forcible rape, aggravated robbery, assault, motor vehicle theft, larceny theft, and arson.

# INVESTIGATIVE SERVICES COMPARISON PART I CRIME CLEARANCE RATE



The total percentage of Part I crimes reported to the FBI under the Uniform Crime Reporting (UCR) system as having been cleared by arrest or other means within the service area.

# INVESTIGATIVE SERVICES COMPARISON INVESTIGATIVE EXPENDITURES PER CAPITA



The total amount of actual expenditures on investigations including investigator salaries and wages, pension benefits, health benefits, other benefits, and non-personnel expenditures divided by the population of the service area.

# Orange County Local Agency Formation Commission Police Services Comparison Survey Patrol Services

	Los Alamitos	Rossmoor	Seal Beach	Sunset Beach
Population	11536	10333	24157	1227
Calls For Service				
High Priority	393	31	686	15
Moderate Priority	3186	639	5238	291
Low Priority	5379	2277	20475	1673
Total	8958	2947	26399	1979
Response Times (In Seconds) High Priority				
Call Receipt to Dispatch	21	186	22	176
Dispatch to Arrival	170	489	228	535
Total Time	191	675	250	711
Moderate Priority				
Call Receipt to Dispatch	99	303	109	377
Dispatch to Arrival	237	498	286	406
Total Time	336	801	395	783
Low Priority				
Call Receipt to Dispatch	327	632	326	579
Dispatch to Arrival	366	694	721	585
Total Time	693	1326	1047	1164
Patrol Self Initiated Field Actions	9909	1221	13103	1238

#### Notes:

Sheriff's Department - Reported numbers are FY 2003-04 actuals as requested.

Los Alamitos - Reported numbers are FY 2003-04 budgeted for expenditures, CY 2003 for all other.

Seal Beach - Completed comparison survey received November 19.

# Orange County Local Agency Formation Commission Police Services Comparison Survey Patrol Services - Continued

Patrol Expenditures				
Salary & Wages	\$1,313,400	\$437,867	\$1,916,979	\$364,889
Overtime	\$195,000	\$27,961	\$193,850	\$23,301
Retirement Benefits	\$118,300	\$222,105	\$758,593	\$185,087
Health Benefits	\$134,900	\$49,723	\$212,454	\$41,436
Other Benefits	\$104,900	\$43,183	\$67,591	\$35,985
Total Patrol Personnel Expenditures	\$1,866,500	\$780,839	\$3,149,467	\$650,698
Patrol Non-Personnel Expenditures	\$217,500	\$278,652	NA	\$242,166
Total Patrol Expenditures	\$2,188,900	\$1,102,674	\$3,149,467	\$892,864
Calls for Service Per 1,000 Population	777	285	1093	1613
Proactive Field Actions Per 1,000 Population	859	118	542	1009
Average Response Times (In Minutes)				
Low Priority	11.6	22.1	17.5	19.4
Moderate Priority	5.6	13.35	6.6	13.05
High Priority	3.2	11.3	4.2	11.9
Patrol Expenditures Per Capita	\$189.75	\$106.71	\$130.37	\$727.68

#### Notes:

Sheriff's Department - Reported numbers are FY 2003-04 actuals as requested.

Los Alamitos - Reported numbers are FY 2003-04 budgeted for expenditures, CY 2003 for all other.

Seal Beach - Completed comparison survey received November 19.

#### Orange County Local Agency Formation Commission Police Services Comparison Survey Investigative / Detective Services

	Los Alamitos	Rossmoor	Seal Beach	Sunset Beach
Population	11,536	10,298	24,157	1,288
Reported Part I Crimes	390	93	515	40
Part I Crimes Cleared	101	8	153	2
Reported Part li Crimes	NA	184	NA	226
Part II Crimes Cleared	NA	127	NA	202
Investigations Expenditures Salary & Wages Overtime Retirement Benefits Health Benefits Other Benefits Total Investigations Personnel Expenditures Investigations Non-Personnel Expenditures Total Investigations Expenditures	\$238,600 \$38,000 \$21,500 \$27,600 \$23,200 \$348,900 \$15,700	\$20,376 \$141 \$9,934 \$2,072 \$1,727 \$34,250 \$10,748	NA NA NA NA \$503,314 NA \$503,314	\$20,376 \$141 \$9,934 \$2,072 \$1,727 \$34,250 \$10,748
Part I Crimes Per 1,000 Population	33.8	9.0	21.3	31.1
Part I Crime Clearance Rate	26%	9%	30%	5%
Investigative Expenditures Per Capita	\$33.62	\$4.54	\$20.84	\$34.94

#### Notes:

Sheriff's Department - Reported numbers are FY 2003-04 actuals as requested.

Los Alamitos - Reported numbers are FY 2003-04 budgeted for expenditures, CY 2003 for all other.

Seal Beach - Completed comparison survey received November 19.

# ORANGE COUNTY LOCAL AGENCY FORMATION COMMISSION



# POLICE SERVICES COMPARISON SURVEY

August 2004

## PATROL SERVICES FY 2003-04 (July 1, 2003 to June 30, 2004)

Population served by Patrol Services (As reported in the most recent Census.)		
<b>Total Calls Received in Call Center(s)</b> (The total number of calls from citizens received by the Department's call center on both emergency and non-emergency lines. Does not include radio calls to or from police personnel or business calls received outside the Call Center.)		
<b>Total Calls for Service Dispatched</b> (The number of calls from citizens that resulted in police resources being dispatched to the scene to provide some service or assistance. Should not include double or multiple counting in cases where numerous units or other resources were dispatched to the same incident.)	To	cal Calls tched
<b>High Priority Calls for Service Dispatched</b> (The total number of calls that are dispatched as top priority calls, typically because the life or property of a citizen is believed to be in imminent danger.)	Hig Calls Di	h Priority spatched
Moderate Priority Calls for Service Dispatched (The total number of calls that are dispatched that require a timely response to but do not involve an imminent danger.)	Mode Calls Dis	rate Priority spatched
<b>Low Priority Calls for Service Dispatched</b> (The total number of calls that are dispatched as low priority calls, where a response is needed, but the timeliness of the response will have little or no impact on the outcome.	Low Calls Dis	v Priority spatched
<b>Response Times - Average Time from Call Receipt to Dispatch</b> (The average amount of time, measured in seconds, from the time a call for service is received or the telephone begins	High Priority	seconds
of time, measured in seconds, from the time a call for service is received or the telephone begins ringing in the call center until a unit or other police resource is dispatched to the scene.)	Moderate Priority	seconds
	Low Priority	seconds
Response Times - Average Time from Dispatch to Arrival (The average amount of time,	High Prio	rity Calls
measured in seconds, from the time a patrol unit or other police resources are dispatched until they arrive on the scene. Urban areas are characterized by high population density and relatively small	Urban Areas	seconds
service areas or "beats", Suburban areas are characterized by lower population density and larger service areas or "beats," Rural areas are characterized by very low population density and very large	Suburban Areas	seconds
service areas or "beats.")	Rural Areas	seconds
	Moderate P	riority Calls
	Urban Areas	seconds
	Suburban Areas	seconds
	Rural Areas	seconds
	Low Prio	rity Calls
	Urban Areas	seconds
	Suburban Areas	seconds
	Rural Areas	seconds

### PATROL SERVICES - Continued FY 2003-04 (July 1, 2003 to June 30, 2004)

Patrol Self-Initiated Field Actions (The number of actions initiated in the field by patrol personnel. Examples would be traffic stops, questioning suspicious persons, and other proactive patrol activities. Do not include changes in officer status or routine calls to the Dispatch center.	Field Actions
Staff Assigned to Providing Patrol Services (Those personnel that respond to citizen calls for service, patrol areas, enforce traffic laws, and related services. Provide actual staffing level, not budgeted or planned staffing level.)	Sworn         Civilian           Lt.            Sgt.            Cpl.            Ofc.
Patrol Hours by Function	
<b>Dispatched Calls for Service Handling Time</b> (The total number of hours spent by Patrol personnel responding to and handling dispatched calls for service,)	Hours
<b>Routine Patrol Services Time</b> ( <i>The total number of hours spent by Patrol personnel providing a Police presence by patrolling neighborhoods and areas or in directed patrol activities.</i> )	Hours
Administrative Time (The total number of hours spent by Patrol personnel writing reports, attending briefings, going to Court, and related activities.)	Hours
Other Time (The total number of hours spent by Patrol personnel in other activities including attending training, time off, and similar activities.)	Hours
Total Patrol Personnel hours	Hours
Patrol Expenditures by Type	
Salary and Wage Expenditures (The total amount of actual expenditures on Patrol personnel for salaries and wages,)	\$
Patrol Overtime Expenditures (The total amount of actual expenditures for Patrol personnel for patrol related overtime.)	\$
Retirement Benefit Expenditures (The total amount of actual expenditures for Patrol personnel for retirement benefits, including payments to PERS or other retirement system.)	\$
<b>Health Benefit Expenditures</b> (The total amount of actual expenditures for Patrol personnel for medical, dental, vision, or other health related employee benefits.)	\$
<b>Other Benefit Expenditures</b> (The total amount of actual expenditures for Patrol personnel for other employee benefits. Please describe these other employee benefits.	\$
<b>Total Patrol Personnel Expenditures</b>	\$
<b>Non-Personnel Patrol Expenditures</b> (The total amount of actual expenditures on services and supplies to support Patrol operations. Should include vehicles, gas, maintenance, safety equipment, communications equipment, etc.)	\$
Total Patrol Services Expenditures	\$

### TRAFFIC SERVICES FY 2003-04 (July 1, 2003 to June 30, 2004)

Population served by Traffic Services (As reported in the most recent Census.)		
Traffic Accidents by Type (As reported to the State-wide Integrated Traffic Records System / SWITRS)		
Fatal Collisions		
Injury Collisions		
Property Damage Only Collisions		
Staff Assigned to Providing Traffic Services (Include personnel whose primary responsibility is enforcing traffic laws and investigating traffic accidents.)	Sworn	Civilian
Traffic Expenditures by Type		
Salary and Wage Expenditures (The total amount of actual expenditures on Traffic personnel for salaries and wages,)	\$	
<b>Traffic Overtime Expenditures</b> (The total amount of actual expenditures for Traffic personnel for Traffic related overtime.)	\$	
<b>Retirement Benefit Expenditures</b> (The total amount of actual expenditures for Traffic personnel for retirement benefits, including payments to PERS or other retirement system.)	\$	
<b>Health Benefit Expenditures</b> (The total amount of actual expenditures for Traffic personnel for medical, dental, vision, or other health related employee benefits.)	\$	
Other Benefit Expenditures (The total amount of actual expenditures for Traffic personnel for other employee benefits. Please describe these other employee benefits.	\$	
Total Traffic Personnel Expenditures	\$	
Non-Personnel Traffic Expenditures (The total amount of actual expenditures on services and supplies to support Traffic operations. Should include vehicles, gas, maintenance, safety equipment, communications equipment, etc.)	\$	
Total Traffic Services Expenditures	\$	

### INVESTIGATIVE / DETECTIVE SERVICES FY 2003-04 (July 1, 2003 to June 30, 2004)

Population served by Detective Services (As reported in the most recent Census.)		
Total Part I Crimes Reported by Your Department (The total number of Part I crimes reported to the FBI under the Uniform Crime Reporting (UCR) system as committed within the Department's service area.)		
	l	
Part I Crime Case Clearance Rate (The total number of Part I crimes reported to the FBI under the Uniform Crime Reporting (UCR) system as having been cleared by arrest or other means within the service area.)		
	ı	
Total Part II Crimes Reported by Your Department (The total number of Part II crimes reported to the FBI under the Uniform Crime Reporting (UCR) system as committed within the Department's service area.)		
Part II Crime Case Clearance Rate (The total number of Part II crimes reported to the FBI under the Uniform Crime Reporting (UCR) system as having been cleared by arrest or other means within the service area.)		
Staff Assigned to Providing Investigative / Detective Services (Include personnel whose primary responsibility is investigating crimes.)	Sworn	Civilian
Investigations Expenditures by Type		
Investigations Expenditures by Type  Salary and Wage Expenditures (The total amount of actual expenditures on Investigations personnel for salaries and wages,)	\$	
Salary and Wage Expenditures (The total amount of actual expenditures on Investigations	\$	
Salary and Wage Expenditures (The total amount of actual expenditures on Investigations personnel for salaries and wages,)  Investigations Overtime Expenditures (The total amount of actual expenditures for	·	
Salary and Wage Expenditures (The total amount of actual expenditures on Investigations personnel for salaries and wages,)  Investigations Overtime Expenditures (The total amount of actual expenditures for Investigations personnel for Investigations related overtime.)  Retirement Benefit Expenditures (The total amount of actual expenditures for Investigations	\$	
Salary and Wage Expenditures (The total amount of actual expenditures on Investigations personnel for salaries and wages,)  Investigations Overtime Expenditures (The total amount of actual expenditures for Investigations personnel for Investigations related overtime.)  Retirement Benefit Expenditures (The total amount of actual expenditures for Investigations personnel for retirement benefits, including payments to PERS or other retirement system.)  Health Benefit Expenditures (The total amount of actual expenditures for Investigations	\$	
Salary and Wage Expenditures (The total amount of actual expenditures on Investigations personnel for salaries and wages,)  Investigations Overtime Expenditures (The total amount of actual expenditures for Investigations personnel for Investigations related overtime.)  Retirement Benefit Expenditures (The total amount of actual expenditures for Investigations personnel for retirement benefits, including payments to PERS or other retirement system.)  Health Benefit Expenditures (The total amount of actual expenditures for Investigations personnel for medical, dental, vision, or other health related employee benefits.)  Other Benefit Expenditures (The total amount of actual expenditures for Investigations	\$ \$ \$	
Salary and Wage Expenditures (The total amount of actual expenditures on Investigations personnel for salaries and wages,)  Investigations Overtime Expenditures (The total amount of actual expenditures for Investigations personnel for Investigations related overtime.)  Retirement Benefit Expenditures (The total amount of actual expenditures for Investigations personnel for retirement benefits, including payments to PERS or other retirement system.)  Health Benefit Expenditures (The total amount of actual expenditures for Investigations personnel for medical, dental, vision, or other health related employee benefits.)  Other Benefit Expenditures (The total amount of actual expenditures for Investigations personnel for other employee benefits. Please describe these other employee benefits.	\$ \$ \$ \$	
Salary and Wage Expenditures (The total amount of actual expenditures on Investigations personnel for salaries and wages,)  Investigations Overtime Expenditures (The total amount of actual expenditures for Investigations personnel for Investigations related overtime.)  Retirement Benefit Expenditures (The total amount of actual expenditures for Investigations personnel for retirement benefits, including payments to PERS or other retirement system.)  Health Benefit Expenditures (The total amount of actual expenditures for Investigations personnel for medical, dental, vision, or other health related employee benefits.)  Other Benefit Expenditures (The total amount of actual expenditures for Investigations personnel for other employee benefits. Please describe these other employee benefits.  Total Investigations Personnel Expenditures  Non-Personnel Investigations Expenditures (The total amount of actual expenditures on services and supplies to support Investigations operations. Should include vehicles, gas, maintenance,	\$ \$ \$ \$	